



19, RAJKUMAR CHAKRABORTY SARANI KOLKATA- 700 009

'A' Grade Re-Accredited by NAAC, 2016

website: http://www.bangabasimorning.edu.in, Email ID: bangabasimorning@gmail.com

## Add On Programme / Certificate Course on SOFT SKILLS IN THE WORKPLACES Conducted by Department of English

In order to provide more and more academic flexibility and career readiness in global perspective, Department of English introduced Add On Programme / Certificate Course on "Soft Skills in the Workplaces" in the even semester of 2023-2024. Developing competence in verbal, non-verbal and written communication as well as in presentation and interpersonal skills were the primary motto of the course. Keeping in mind the diversified demography of India's developing economy and cosmopolitan culture, enrichment of cross-cultural and digital communication was also put into the course. This 30 hour Course started on and from 15-April-2024 and ended on 15-May-2024. Total 53 candidates enrolled for the Course and finally 48 candidates completed the Course successfully.

#### **SYLLABUS**

#### Unit-1: Communication: An Introduction

Definition, Nature and Scope of Communication Importance and Purpose of Communication Process of Communication Types of Communication

#### Unit-2: Non-Verbal Communication

Gestures

Postures

Facial Expression

Eye Contacts

Body Language (Kinesics)

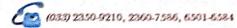
Silence

Tips for Improving Non-Verbal Communication

#### Unit-3: Verbal Communication: Oral Aural-I (Listening Skills)

Purpose of Listening
Listening to Conversation (Formal and Informal)
Active Listening – an Effective Listening Skill
Benefits of Effective Listening
Barriers to Listening







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#### Unit-4: Verbal Communication: Oral Aural-II

#### [Oral Communication Skills-I (Communication in Context-I)]

Asking for and giving information
Offering and responding to offers
Requesting and responding to requests
Congratulating people on their success
Expressing condolences
Asking questions and responding politely
Apologizing and forgiving

#### Unit-5: Verbal Communication: Oral Aural-III

#### [Oral Communication Skills-II (Communication in Context-II)]

Giving instructions
Seeking and giving permission
Expressing opinions (likes and dislikes)
Agreeing and disagreeing
Demanding explanations
Asking for and giving advice and suggestions
Expressing sympathy

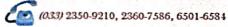
#### Unit-6: Reading Skills

Purpose, Process, Methodologies Skimming and Scanning Levels of Reading Reading Comprehension

#### Unit-7: Effective Writing Skills

Main Forms of Written Communication Paragraph Writing (Linkage and Cohesion) Letter Writing (Formal and Informal) Essay writing Notices







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#### Unit-8: Understanding and Applying Vocabulary

Words Often Confused - Pairs of words

One Word Substitutes

Synonyms and Antonyms

Word Formation: Prefixes, Bases and Suffixes (Derivational & Inflectional).

#### Unit-9: Remedial English Grammar and Usage-I

Articles

Parts of Speech

Tenses

Modals

#### Unit-10: Remedial English Grammar and Usage-II

Prepositions and words followed by prepositions

Concord (Agreement of the Verb with the Subject)
Error Analysis (Correction of Errors in a given sentence – errors in the use of words - errors of

Indianisms - use of slang - errors in punctuation)

#### **Unit-11: Effective Communication**

Essentials of Effective Communication Communication Techniques Barriers to Communication

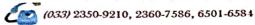
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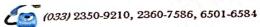
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#### Students' List for the Add-on Course on 'Soft-Skills in the Workplaces'

Sl. No.	Registration No	Name	Signature
1.	144-1212-0001-23	TIASHA MONDAL	Tigha Mondal
2.	144-1212-0002-23	NANDINI BAR	Vandini Bar
3.	144-1112-0003-23	SATTWIK DAS	Sattiwik Das
4.	144-1211-0004-23	PRIYASA DAS	Projasa Das
5.	144-1211-0005-23	TANIA PAUL	Tana Paul
6.	144-1114-0017-23	SUBHAM PRASAD	Selyan Fragad
7.	144-1211-0018-23	SHREYA JANA	Shrisa Dang
8.	144-1311-0019-23	NILDEEP SAHA	Nildeep Saha
9.	144-1111-0020-23	SHUBHADIP KHAMRUI	Shelp colip Khamron
10.	144-1111-0021-23	MD MOHASIN KAMIL	(1D Aplasin kami)
11.	144-1111-0022-23	SUSMIT POREL	Sugnit Poriel
12.	144-1211-0023-23	SWASTIKA BISWAS	Swastika Biswas
13.	144-1111-0024-23	TUSHAR PRASAD	Tucket Presad
14.	144-1111-0025-23	MD RAHEEL	'ned Raheel
15.	144-1211-0026-23	KEYA PAUL	Kija Paul
16.	144-1211-0041-23	KANKANA BHANJA CHOWDHURY	Kankana Bhanza Chowdow
17.	144-1211-0042-23	NISHA SHAW	Nisha Shaw
18.	144-1211-0043-23	ARPITA CHOWDHURY	Ampita Chaudhury
19.	144-1111-0044-23	RUDRADIP SARKAR	Rudrodijo Sarkare
20.	144-1211-0045-23	ARZOO KHATOON	Apzoo Khatoon
21.	144-1211-0046-23	SANA PARVEEN	Some Rower
22.	144-1111-0047-23	MD ALTAMASH RAHBAR	Md Alfamasu Rahbas
23.	144-1111-0048-23	MD RAHMAD	Md. Kahmad
24.	144-1111-0049-23	MD SUFYAN	Suftym
25.	144-1211-0050-23	KIRAN SHARMA	Kipan Shaena
26.	144-1211-0051-23	SANJANA DAS	Sangane Da
27.	144-1111-0052-23	MOBASHIR AHMED	Bonon Don
28.	144-1211-0053-23	SNEHA SHAW	Trefa Chow
29.	144-1111-0054-23	SHAHIL SAJID	Salit
30.	144-1211-0055-23	SHREYA KOLAY	Showy Kolay
31.	144-1111-0095-23	SONU KUMAR DHARKAR	Son Kuhar Dharkar
32.	144-1211-0096-23	ANJALI MAHATO	Anjali Mahato
33.	144-1111-0097-23	CHETAN SHARMA	Charma
34.	144-1211-0098-23	ANAMIKA PASWAN	Ananika Pasuan







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#### Students' List for the Add-on Course on 'Soft-Skills in the Workplaces'

35.	144-1211-0099-23	PREETY YADAV	Porgety Yadav
36.	144-1114-0100-23	SOVAN JI YADAV	Soveriji Zadav
37.	144-1211-0101-23	SONI KUMARI SINGH	Soni Kumarci Sirgh
38.	144-1111-0102-23	BIKASH YADAV	BIKSS4 Yealey
39.	144-1212-0103-23	JYOTI RAJAK	Typh Rajah.
40.	144-1211-0104-23	KHUSHBU SHAW	Khushbu shane
41.	144-1211-0105-23	SAPNA SHAW	Sapra Chaw
42.	144-1211-0106-23	PRITI YADAV	Corlar Jordan
43.	144-1211-0115-23	KASHISH CHOWDHARY	Kashish Chardhay
44.	144-1211-0116-23	ANJALI SHAW	Anjali Shane
45.	144-1111-0117-23	BIKASH YADAV	Bikash Yadav
46.	144-1211-0118-23	POONAM CHOWDHARY	Dona Charalung
47.	144-1211-0119-23	MAMATA PANDEY	Camta Pardocy
48.	144-1211-0120-23	KAJAL SHA	Rajal Sha

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Date: 01.04.2024

#### NOTICE

The Department of English is going to conduct the 30 hours Add-On Course on "Soft Skills in the Workplaces" on and from 15.04.2024 (Monday). Arup Debnath, Assistant Professor in English, will coordinate the course.

All the students interested in this course are requested to fill in the Google Form by 13.04.2024 (Saturday).

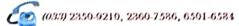
The link for the form is shared herewith.

Google Form Link: https://forms.gle/tsx3QNPEoWaCLdZ76

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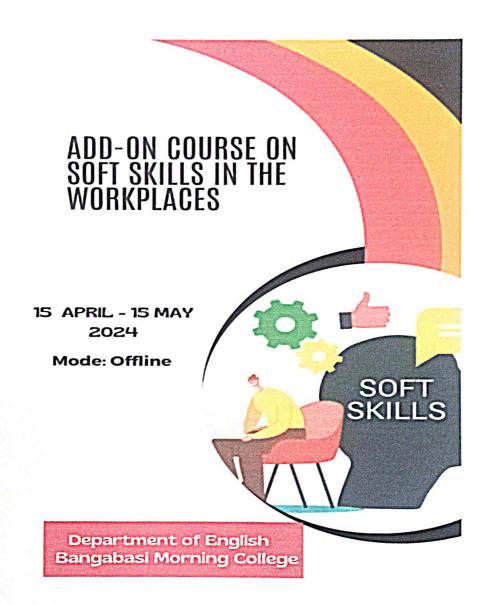


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#### Certificate

# CERTIFICATE

This is to certify that Ms./Mr.

student of Bangabasi Morning College has successfully completed the Add on Course on 'Soft Skills in the Workplaces' conducted by the Department of English on and from 15 April 2024 to 15 May 2024.

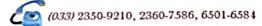
Principal **Bangabasi Morning** College



Coordinator Add on Course Department of English



Auitous pull Principal Bangabasi Morning College Kolkata - 700 009





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#### Certificate Issued



